

### COMPLETE SATISFACTION GUARANTEE

If for any reason you are not satisfied with a product you receive from us, you may return it within 30 days of the date of sale for full refund, excluding shipping & handling costs. In order to qualify for a refund, we require that the item be returned in the original packaging, must not be used, damaged or missing any parts, and must be returned complete with any and all manufacturer's documentation. To ensure proper credit, please contact our customer service department at 954-283-8671 to obtain a Return Merchandise Authorization (RMA) number and specific return instructions.

### RETURNS OF SPECIAL ORDERS AND DROP-SHIPPED ITEMS

At our sole discretion, a restocking fee of up to 20% may be assessed for some special orders or drop-shipped items.

#### How to return merchandise:

- 1 Contact Morris 4X4 Center Customer Service for your RMA number at 954-283-8671.
- 2 Complete & detach the Return Form & make a copy for your records. Place the Form inside the package with the item or items that are being returned.
- 3 Fill out the Return Shipping Label being sure to include your name, address, & RMA number. Affix the label to the outside of the package securely with a clear tape.
- 4 You may send the return back to Morris 4X4 via whatever method you feel comfortable with.

#### Please note we do not pay shipping charges involved in returning items.

The following notes are to be followed closely for your return to go smoothly...

1. Encase original packing in an outer box to maintain the quality of original packaging. You may also wrap it in a white or brown paper. Please to be sure to also put the RMA number CLEARLY on the address label on the outside of the box. Our receiving department will refuse the RMA if this number is not written clearly visible on the label. DO NOT WRITE ON THE BOX! If there is any writing on the box other than on the label the RMA will be refused!!!
2. Please ensure that ALL parts and original product documents are enclosed in the original packaging. This is how we shipped it to you. This is how we expect it back. There will be a restock fee and/or the product may be returned back to you with out these items in the box.

Unless otherwise instructed, all returns must, MUST be sent to:

Morris 4x4 Center  
1020 SW 10th Ave. Bay 4  
Pompano Beach, FL 33069

Once the package is received the item will be inspected. If there are any problems (examples = part is used, installed, warranty, etc) we will send the item back at your expense, if it was not returned do to a warranty or damage issue. We regret that it has been necessary for you to return the product or products. We hope any inconvenience has been kept to a minimum.

### RETURN SHIPPING LABEL

AFFIX TO OUTSIDE OF PACKAGE WITH CLEAR TAPE

NAME		
STREET		
CITY	STATE	ZIP CODE
<b>RMA #</b>		



**Morris 4X4 Center**  
**1020 SW 10th Ave, Bay 4**  
**Pompano Beach, FL 33069**

CUT HERE

CUT HERE

### Return Form

PLACE INSIDE PACKAGE

NAME		
STREET		
CITY	STATE	ZIP CODE
PHONE INCLUDING AREA CODE		
<b>RMA #</b>		
ITEM #	DESCRIPTION	QUANTITY

CUT HERE